



7780 Office Plaza Drive S. Suite 184 West Des Moines, IA 50266-2337 Phone: 515.223.0159 Fax: 515.223.5429 www.kiesling.com

Received & Inspected

OCT 242013

FCC Mail Room

October 11, 2013

Office of the Secretary Federal Communications Commission 9300 East Hampton Drive Capitol Heights, MD 20743

RE: In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket No. 10-90, GN Docket No. 09-51, WC Docket No. 07-135, WC Docket No. 05-337, CC Docket No. 01-92, CC Docket No. 96-45, WC Docket No. 03-109, WT Docket No. 10-208, Order, 27 FCC Rcd 605 (2012).

With this letter we file **Mahaska Communication Group LLC (SAC 359073)** FCC Form 481, which is due to the Commission on or before October 15, 2013.

This filing has already been submitted with USAC and an electronic filing has been made with the relevant state regulatory agency.

Please call me at 515-223-0159 if you have any questions concerning this filing.

KIESLING ASSOCIATES LLP

Robert I. Umsted, CPA

Regulatory Consultant/Senior Manager

**Enclosures** 

cc: , Mahaska Communication Group LLC

No. of Copies rec'd_	0
List ABCDE	

			PCCForm REV
	m 481 - Carrier Annual Reporting		CARE BOOK-CETS
eta standitado	illection Form		And the South American South And South
<010>	Study Area Code	359073	Doccined a tr
<015>	Study Area Name	MAHASKA COMMUNICATION GROUP LL	Received & Inspected
<020>	Program Year	2014	<del> 0CT 2 4</del> 2013
<030>	Contact Name: Person USAC should contact with questions about this data	MARK FALCK	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	641-676-1000	FCC Mail Room
<039>	Contact Email: Email of the person identified in data line <030>	mcginfo@mahaska.org	
ANNUA	L REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Completion Réquired Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200>	Outage Reporting (voice)	(complete attached worksheet)	X
<210>	0 < check box if no outages to repor	t	
	Unfulfilled Service Requests (voice)		
<310>	Detail on Attempts (voice)	(attach descriptive document)	
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband)	(attach descriptive document)	
	Number of Complaints per 1,000 customers (voice)		X
<410> <420>	Fixed 0 Mobile 0		
<b>\420</b> 2	Number of Complaints per 1,000 customers (broadband)		
<440>	Fixed		
<450>	Mobile		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	x
<510>	359073ia510	(attached descriptive document)	X
<600>	Functionality in Emergency Situations	(check to indicate certification)	X
<610>	359073ia610	(attached descriptive document)	X
	Company Price Offerings (voice)	(complete attached worksheet)	
	Company Price Offerings (broadband)	(complete attached worksheet)	
	Operating Companies and Affiliates	(complete attached worksheet)	X
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
	Voice Services Rate Comparability	(check to indicate certification)	
<1010>	Torroctrial Packhaul (V/N)2	(attach descriptive document)	
<1110>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
	Terms and Condition for Lifeline Customers	(complete attached worksheet) (complete attached worksheet)	X
	Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation V</u>	<u>Vorksheet</u>	
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchar	nge Carriers	
<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to <u>ROR Additional Documentation \</u>	<del></del>	
<30002		(check to indicate certification)	

	vice Quality improvement Reporting lection Form	FCC Form 481  QMB Control No. 3060-0986  QMB Control No. 3060-0819 July 2013
<010>	Study Area Code	359073
<015>	Study Area Name	MAHASKA COMMUNICTION GROUP LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	MARK FALCK
<035>	Contact Telephone Number - Number of person identified in data line <030>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcginfo@mahaska.org
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5	(yes / no )
<111>	year plan" filed with the FCC?	(yes / no )
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony	
	service  Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)		FCC Form 44	<b>II</b>
Data Collection Form			il No. 3060-0986
			MNo. 3060-0819
	 	 July 2013	

<010>	Study Area Code	359073
<015>	Study Area Name	MANASKA COMMUNICATION GROUP LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	MARK FALCR
<035>	Contact Telephone Number - Number of person identified in data line <030>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcginfo@mahaska.org

220>	<a></a>	<b1></b1>	<b2></b2>	<63>	<b4></b4>	<b>«1&gt;</b>	<62>	<d>&gt;</d>	(e)	cf>	sp.	<h>&gt;</h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
-		NONE									<del></del>	<del></del>
										<del></del>		
<u> </u> -								!	<del> </del>			
}-								<del></del>			! 	
-								<del></del>		·		
<u> </u>									<del> </del>			
-								<u> </u>				
<u> </u>		<b></b>		<u> </u>				<u> </u>				
												<u> </u>
-		<u></u>			<u></u>			<u></u>	<del> </del>		<u> </u>	

(800) Operating Companies and Affiliates		FCC Form 481
interest at the court of the co		LCC LOLEI 401
Onto Collection Lores		OM8 Control No. 3060-0986
Data Collection Form		UNID-CUITOUT NO. 3000-0300
		OM8 Control No. 3060-0819
		CIMO CUILLOI NO. 3000-0613
		July 2013
	 	3017 2013

<010>	Study Area Code		359073
<015>	Study Area Name		MANASKA COMMUNICATION GROUP LLC
<020>	Program Year		2014
<030>	Contact Name - Person USA	C should contact regarding this data	MARK FALCK
<035>	Contact Telephone Number	- Number of person identified in data line <030>	641-676-1000
<039>	Contact Email Address - Em	ail Address of person identified in data line <030>	mcginfo@mahaska.org
<810>	Reporting Carrier	MAHASKA COMMUNICATIONS GROUP LLC	
<811>	Holding Company		
<812>	Operating Company	MAHASKA COMMUNICATION GROUP LLC	

<813>	<b>kalb</b>	< <b>82</b> >	લ્કે
	Affiliates	SAC	Doing Business As Company or Brand Designation
		<del> </del>	
		<del></del>	<del></del>
		<del> </del>	<b> </b>
		<del> </del>	<del></del>
		<del> </del>	<del></del>
		<del> </del>	
		<del> </del>	
		<del> </del>	

(900) Tril	pal Lands Reporting				FCC Form 481
Data Coll	ection Form				OMB Control No. 3060-0986
					OM8 Control No. 3060-0819
					July 2013
<010>	Study Area Code			359073	<del></del>
<015>	Study Area Name			MAHASKA COMMUNICATION GRO	OUP LLC
<020>	Program Year		<del> </del>	2014	<del></del>
<030>	Contact Name - Person USAC should contact regarding this data			MARK FALCK	
<035>	Contact Telephone Number - Number of person identified in data line			641-676-1000	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	<del></del>	mcginfo@mahaska.or	<u>E</u>
<910>	Tribal Land(s) on which ETC Serves				
<920>	Tribal Government Engagement Obligation				
			Name of Attached Document (.pdf)		
	If your company serves Tribal lands, please select (Yes,No, NA) for				
	each these boxes to confirm the status described on the attached				
	PDF, on line 920, demonstrates coordination with the Tribal				
	government pursuant to § 54.313(a)(9) includes:	<u> </u>	7		
		Select	i		
		(Yes,No, NA)	}		
.024	No. do and doub	INA)	4		
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;		1		
<922>	Feasibility and sustainability planning;		1		
<923>	Marketing services in a culturally sensitive manner;	<del> </del>	1		
<924>	-	}	1		
	Compliance with Rights of way processes		-{		
<925>	Compliance with Land Use permitting requirements	ļ	4		
<926>	Compliance with Facilities Siting rules		1		
<927>	Compliance with Environmental Review processes		1		
<928>	Compliance with Cultural Preservation review processes				
<929>	Compliance with Tribal Business and Licensing requirements.		]		

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 DMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		359073
<015>	Study Area Name		MAHASKA COMMUNICATION GROUP LLC
<020>	Program Year		2014
<030>	Contact Name - Person USAC should contact regarding this data		MARK FALCK
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data li	ine <030>	mcginfo@mahaska.org
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

(1200) Te Lifeline	erms and Condition for Lifeline Customers			FCC Form 481 CIMB Control No. 3060-0986 OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
<010>	Study Area Code			359073
<015> <020>	Study Area Name Program Year		<del></del>	MAHASKA COMMUNICATION GROUP LLC 2014
<030>	Contact Name - Person USAC should contact regarding this data			MARK FALCK
<035>	Contact Telephone Number - Number of person identified in data I	ine <03	30>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data			mcginfo@mahaska.org
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		359073ia1210	
<1220>	Link to Public Website	нттр	Name of attached document (.pdf)	
	Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	х		
<1222>	Details on the number of minutes provided as part of the plan,	х		
<1223>	Additional charges for toll calls, and rates for each such plan.	х	]	

Secretarios and Vine		
(2005) Pr	ice Cap Carrier Additional Documentation	FCC Form 481
Data Coli	ection Form	OMB Control No. 3060-0986
Includina	Rate-of-Return Carriers offillated with Price Cap Local Exchange Carriers	OMB Cantrel No. 2060-0819
		July 2013
		HIF (012)
	Study Area Code	359073
	Study Area Name	MAHASKA COMMUNICATION GROUP LL 2014
<020> <030>	Program Year  Contact Name - Person USAC should contact regarding this data	MARK FALCK
<035>	Contact Telephone Number - Number of person identified in data line <030>	641-676-1000
	Contact Email Address - Email Address of person identified in data line <030>	mcginfo@mahaska.org
-10005	Contact Emer Address Entain Address of person definition in data line 4000	ingamagementaswers
***************************************		
CHECK t	· · · · · · · · · · · · · · · · · · ·	ase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America
	Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the	information reported on this form and in the documents attached below is accurate.
	In contrast Contrast America Phone I was notice	
-2010-	Incremental Connect America Phase I reporting	<del></del>
<2010> <2011>	2nd Year Certification {47 CFR § 54.313(b)(1)} 3rd Year Certification {47 CFR § 54.313(b)(2)}	<b>├</b> ─┤
<2011>	Sta teal Certification (47 CFR & 54.515(b)(2))	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	r
<2016>	Certification Support Used to Build Broadband	L
	Council Associate Physical Describing 142 CFR 5 FA 242/a13	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification	<u></u>
<2017>	5th year Broadband Service Certification	<del>  </del>
<2019>	Interim Progress Certification	<del>  </del>
<2019>	Please check the box to confirm that the attached PDF, on line 2021,	<del>  </del>
12020	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient	
	of CAF Phase II support shall provide the number, names, and addresses of	
	community anchor institutions to which began providing access to broadband	
	service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information
	- •	<del></del>

	te Df Beturn Carriet Additional Documentation		FCD Form 481 OMB Control No. 3050-0986 OMB Control No. 3050-0819 July 2013
<010>	Study Area Code	35973	
<015>	Study Area Name	MAHASKA COMMUNICATION GROUP LLC	<del></del>
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	MARK FALCK 641-676-1000	<del> </del>
<039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	mcginfo@rnahaska.org	
CHECK &	e boxes below to note compliance on its five year service quality plan (pursuant CFR § 54.313()(2). I further certify that th	t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring co e information reported on this form and in the documents attache	
	Progress Report on 5 Year Plan		
(3010) (3011)	Milestone Certification (47 CFR § 54.313[f](1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 [f](1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
(3012) (3013) (3014)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3016)	Telecommunications Borrowers)  PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to $\S$ 54.313(f)(2), contains		
(3019)	: Either a copy of their audited financial statement; or (2) a financial report		<del></del>
	in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022) (3023) (3024)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, income Statement and Statement of Cash Flows		LI
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	ion - Reporting Carrier action Form	FCC Form 481 CMB Central No. 3060-0986 OMB Central No. 3060-0819 July 2013
<010>	Study Area Code	359073
<015>	Study Area Name	MAHASKA COMMUNICATION GROUP LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	MARK PALCK
<035>	Contact Telephone Number - Number of person identified in data line <030>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcginfo@mahaska.org

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.			
Name of Reporting Carrier:			
Signature of Authorized Officer:		Date	
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	10/15/2013	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			

	Sqri+Agent / Carrier ectión Form	PCC Form 481 CIMB Control No. 3050-0986 CIMB Control No. 3060-0819 July 2013
<010>	Study Area Code	359073
<015>	Study Area Name	MAHASKA COMMUNICATION GROUP LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	MARK FALCK
<035>	Contact Telephone Number - Number of person identified in data line <030>	641-676-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcginfo@mahaska.org

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
certify that (Name of Agent) KIESLING ASSOCIATES LLP is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent: KIESLING ASSOCIATE	S LLP			
Name of Reporting Carrier: MAHASKA COMMUN	ICATION GROUP LLC			
Signature of Authorized Officer: /s/Frank Hansen			Date: 10/14/2013	
Printed name of Authorized Officer: Frank Hanse	n			
Title or position of Authorized Officer: General M	anager			
Telephone number of Authorized Officer: 641-676-1000				
Study Area Code of Reporting Carrier:	359073	Filing Due Date for this form:	10/15/2013	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.				

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
		-	support recipients on behalf of the reporting carrier; I have edge, the information reported herein is accurate.
Name of Reporting Carrier: MAHASKA COMML	INICATION GROUP LLC		
Name of Authorized Agent or Employee of Age	nt: KIESLING ASSOCIATES L	LP	
Signature of Authorized Agent or Employee of Agent: /s/Kiesling Associates LLP Date: 10/14/2013			
Printed name of Authorized Agent or Employee	of Agent: KIESLING ASSOC	IATES LLP	
Title or position of Authorized Agent or Employee of Agent: REGULATORY CONSULTANT			
Telephone number of Authorized Agent or Employee of Agent: 515-223-0159			
Study Area Code of Reporting Carrier:	359073	Filing Due Date for this form:	10/15/2013
Persons willfully making false statement:		by fine or forfeiture under the Communication lie 18 of the United States Code, 18 U.S.C. § 10	ons Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under 201.



# FCC Form 481, Line 510: Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Iowa Administrative Code §199-22.6 requires an ETC to certify in its annual report that it is complying with applicable service quality standards and consumer protection rules. The ETC will measure its service connection, held order, and service interruption performance monthly according to this section. Mahaska Communication Group LLC certifies that it has complied with these requirements and will continue to comply with these requirements.

# FCC Form 481, Line 610: Certification Regarding Ability to Function in Emergency Situations

Iowa Administrative Code §199-22.6(5) requires an ETC to certify in its annual report that it is complying with provisions to meet emergencies including but not limited to the provision of emergency power. Each central office shall contain a minimum of two hours of battery reserve and for offices without permanently installed emergency power facilities, there shall be access to a mobile power unit with enough capacity to carry the load which can be delivered on reasonably short notice and readily connected. Mahaska Communication Group LLC certifies that it has complied with these requirements and will continue to comply with these requirements.

### FCC Form 481, Line 1210: Terms and Condition for Lifeline Customers

## Lifeline Telephone Assistance Program

Financial assistance through the Lifeline program is available to help eligible Iowans afford and maintain basic telephone service. Lifeline participation enables Iowans to stay connected to jobs, family, community resources, and government and emergency services. Lifeline is a federal government program that assists qualified Iowans by providing a monthly credit of \$9.25 on the local telephone bill.

The Lifeline program has recently been streamlined by the Federal Communications Commission. Lifeline benefits are now limited to one wire line or wireless phone per qualified household. Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Households eligible for or already receiving Medicaid, the Supplemental Nutrition Assistance Program, Supplemental Security Income Program, Federal Public Housing Assistance Program, Low-Income Home Energy Assistance Program, Temporary Assistance to Needy Families Program, or the National School Lunch Program may qualify. Consumers may also qualify based on their level of income. For more information, please see the 2013 Lifeline Week news release.

A Lifeline <u>application form</u> is available from your local telephone service provider, the Iowa Utilities Board, or most <u>Community Action Agencies</u> in the state. To apply, simply complete the application form and then return it to your chosen participating provider. Additionally, residents of Tribal lands who are eligible for Lifeline, should check with their local telecommunications provider to inquire about additional benefits, including potential Link-Up telephone-installation benefits.

Information about the <u>number of customers receiving Lifeline assistance</u> is reported by each Iowa telephone company. For more information, call the Iowa Utilities Board (IUB) toll free at 1-877-565-4450, or visit <u>www.fcc.gov/lifeline</u> or <u>www.usac.org</u>

Number of local minutes provided: Unlimited local calling

Additional charges for toll calls: Toll calls are billed at carriers' standard rates